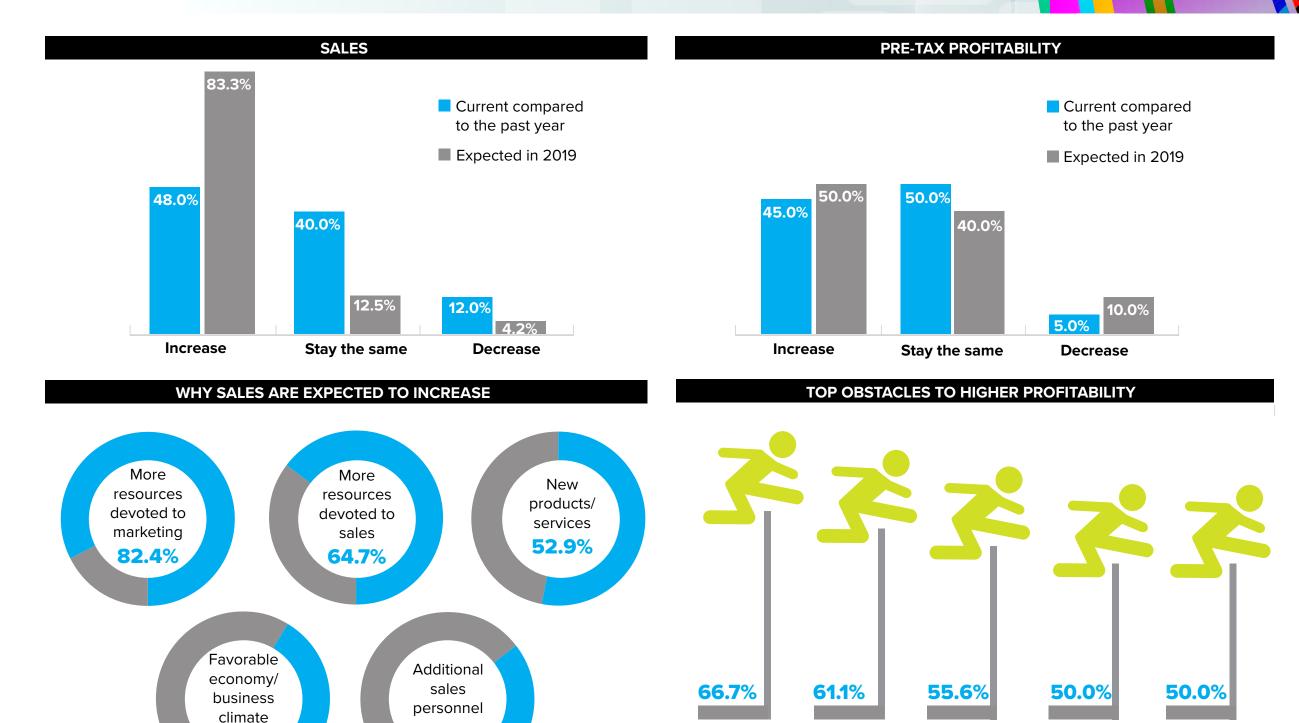


FUNCTIONAL PRINTING SCORECARD





Older, slower,

less efficient

equipment

Shortage of

skilled, productive

personnel:

production

Rising wages

Workflow

inefficiencies

Rising cost

of essential

materials,

supplies, inputs

35.3%

41.2%